



# Mohamed Ansar Mohamed Ishan

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## OBJECTIVES

To join a reputed organization, that would offer a career oriented and challenging position which will assist me achieve high standard of professionalism, utilizing my academic and excellent interpersonal skills.

## WORKING EXPERIENCE

- Worked as a Technical Coordinator - RSA at **Diesel & Motor Engineering plc (DIMO Lanka)**. From November 2017 to 31<sup>st</sup> March 2020.

Duties and responsibilities:

- Managing the fleet of Roadside Assistance (RSA) vehicles and equipment while carrying out a timely service and maintenance.
  - Responding and providing technical solutions to all automobile technical inquiries through the RSA hotline.
  - Assisting and providing necessary technical advice to field technicians and RSA agents, Allocating job according to the geographical area and job type.
  - Creating job estimates, job cards, invoices using ERP system (Autoline) and RSA backend software.
  - Creating and updating jobs and membership records ensuring accuracy and validity of information and maintaining reports and records for management purpose.
  - Investigating and reporting and operational/technical issue and the possibilities on development over the mobile application or the website.
- Worked as an Automobile Technician at SAMACO Automobiles (**Saudi Arabian dealer for AUDI**) from January 2016 to February 2017.

Duties and responsibilities:

- Diagnosing vehicle repairs by using diagnostic tools or visually and troubleshooting.
- Experienced in using most of the Audi diagnostic tools.
- Involved in all kind of repairs such as engine, gearbox, running repairs and electrical repairs.

- Worked as an In-plant trainee technician (Internship) at **Senok Automobiles (Pvt) Ltd (Audi and Volkswagen)** from September 2013 to March 2014.

Duties and responsibilities:

- Undergone all the maintenance and running repair services.
  - Experienced in using VAS Pc and ODIS testers.
- Worked as an In-plant trainee technician (Internship) at **Central finance fleet management services (Pvt) Ltd.** From April 2014 to September 2014.

Duties and responsibilities:

- Involved in mostly Japanese vehicle repairs.
- Experienced in using Launch and other diagnostic testers.

## ACADEMIC QUALIFICATION

### Automobile Engineering

- Successfully completed four years full time automobile technician course at **Ceylon German Technical Training Institute** and well qualified with a Division 2 pass.
- Successfully completed the final trade test of **NAITA** and qualified with both theory and practical tests.
- Successfully completed **NVQ Level 4** in Automobile Engineering.
- Successfully completed a course about lubrication and applications which conducted by **Chevron Lanka Lubricants (Pvt) Ltd (Caltex Lanka)**

### Business Management

Successfully completed **Graduate Diploma in Business Management (NQF 6)** with an Overall Grade of **Distinction** at BMS. (Pearson & TVEC Approved).

- Finance management and reporting
- Marketing Management
- Human Resources Management
- Business Research Methods

## EDUCATIONAL QUALIFICATION

School Attended: Zahira College Mawanella

- G.C.E Advanced Level examination 2009 -  
Accounting [S] Economics [S] Business Studies [S]
- G.C.E Ordinary Level Examination 2006 – 2As 4Bs & 4Cs

## EXTRA CURRICULAR ACTIVITIES

- Member of both Zahira College and CGTTI Western bands.
- Member of school cadet corps and participated at annual cadet camp held in Ranthembe.
- Completed a St.John's ambulance first aid course was conduct by first aid association.
- Participated in annual inter school leadership camps.
- Have a good ability in sports and have participated in school religious competitions.

## SKILLS

- Fluent in writing and speaking in **English, Sinhala and Tamil** languages.
- Excellent in public relation, developing interpersonal relationship and all sort of communication.
- Professional, honest, believes in team spirit and work well under tremendous pressure.
- Hardworking, quick learner, self-motivated, enjoy handling customers.
- Team player, positive attitudes, reliable and willing to learn.

## PERSONAL PROFILE

- Gender : Male
- Marital status : Single
- Date of Birth : 19<sup>th</sup> of September 1990
- NIC No : 902631577V

## REFEREES

### Mr. Suranga Ilankoon

Chief Technical Officer

Diesel & Motor Engineering Plc

Mobile: +94764274979

### Mr. Mohamed Rilah

National Manager

SAMACO Automobiles Audi (KSA)

Mobile: +966541336931

I hereby truly and sincerely state that all the above information furnished by me is true and correct to the best of my knowledge.

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Date

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Signature