

## DISHAN NILAKSHA RAMACHANDRAN

**Mobile** : - 071-1398685/076-6199736

**E-Mail** : - [dishan0625@gmail.com](mailto:dishan0625@gmail.com)



### Career Objective

“To work with an organization where my proven skills, abilities gained in the past can be utilized for the further development and be an asset to the company. Emphasizing more on the key areas of daily affairs by keeping regular updates with the changing trends of the industry and be on a challenging and progressive career track.”

### Job History

#### LOLC Finance PLC

**Designation** - **Call Center Officer (Customer Relationship Management)**

**Job Type** - Handling inbound and outbound sales calls and also handling calls related to savings business units (Online banking / Savings / Deposits / Credit Cards etc.....)

**Division** - Colombo

**Tenure** - Since June 2015,

### Professional Qualifications

#### Completed Diploma and Other course

Certificate Programmed in IT Application	SLIIT Metro Campus	Completed
Diploma in Spoken English	American College of Higher Education	Completed
Certificate Course in English Adult Learners	English For All	Completed

### Educational Qualification

#### Ordinary Level (G.C.E O/L)

St. John Boscoss College, Hatton. - December 2010

Index No : 63751690

Mathematics	“A”
Religion	“A”
Geography	“B”
Sinhala	“C”
Sciences	“C”
English	“C”
Health science	“C”
History	“S”
Music	“S”

#### Advanced Level (G.C.E A/L)

Sri Pada College, Hatton. - August 2013

Index No : 9174060

Physics	“S”
Mathematics	“F”
Chemistry	“F”
Common General Test	70%

## Language

Language	Read	Write	Speak
English	Excellent	Excellent	Excellent
Sinhala	Excellent	Excellent	Excellent
Tamil	Average	Average	Excellent

## More..

\*Member of LOLC Toastmasters Club

\*Excellent Communication Skills & Problem Solving Skills.

\* Self motivation and ability to take the initiative.

\* Quick learner, keen to learn and improve skills

## Personal Details

Full Name	-	Dishan Nilaksha Ramachandran
Address (Sri Lanka)	-	No 205/6, Hatton Road, Dickoya.
Date of Birth	-	25 <sup>th</sup> of June 1994
Gender	-	Male
Civil Status	-	Bachelor
Nic No	-	941772870V
Driving License No	-	B2701993 ( Light Vehicle A , B2 , B )
Nationality	-	Srilankan
Contact Number (Sri Lanka)	-	071-1398685 / 0766-199736

## Non Related Referees

- **Name** : Rev. Dayananathan  
**Designation** : Senior Pastor
- Church Address** : Assembly of God church, Mendis Mawatha, Hatton
- Phone** : 077 3872081(Mobile) / 051 2222629 (office)
- **Name** : Mr. Rajendran  
**Designation** : Executive Engineer (RDA)
- Business Address** : No 90, Maskeliya Road, Norwood,
- Phone** : 077 0341049 (Mobile)

The above information produced by me is true and authentic. I hereby agree and Promise to abide by the rules and regulations of your esteemed organization and

Work hard towards company objectives.

.....  
Date

.....  
Sincerely